

(Company No.: 650668-A)

COMPLAINT HANDLING FORM

| COMPLAINT HANDLING PARTICULARS | | |
|--------------------------------|--|--|
| | | |
| Complaint No. | | |
| Name | | |
| Address | | |
| Tel.No. | | |
| Email | | |
| | | |
| Details | | |
| | | |
| | | |
| | | |
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| | | |
| | | |
| | | |
| | (Attach Additional Sheet (s) If Necessary) | |

HNCA

| (Company No.: 650668-A) | | | |
|-------------------------|-------------------------|--------------------|--|
| Recipient's Name: | | | |
| (Signature & Date) | | | |
| | | | |
| Name of personnel | | | |
| | | | |
| License no | | | |
| Investigator | | | |
| Date: | | | |
| | heet (s) If Necessary) | | |
| 2. From the above find | ings are found to be : | Valid Not valid | |
| | | | |

Effective Date :8 October 2018 Issue No. :1 Revision No. : 0 Document No.: CH-FM-11/1

HNCA

| Company No.: 650668-A) |
|---|
| 3. (section to fill-up) |
| Non-conforming report issued : Yes NCR no : |
| No |
| Please state reason : |
| |
| |
| Need different corrective action / preventive action Reason: Closed out |
| Review / Comments by COO |
| Name: (Signature & Date) |